



Terms and Conditions

1 About Compare Insurants

This website is owned and operated by Compare Insurants Limited (referred to in these terms and conditions as Compare Insurants, we or us), a company registered in Great Britain (Company Registration number 13309001) and our registered address is;

Compare Insurants Limited
Webb Ellis House
Rugby Road
Twickenham
TW1 1DS

2 Access to our website

We provide a gateway to a quote comparison service owned and operated by Seopa Limited.

We may amend these Terms of use from time to time, and the revised version will be effective when displayed here. Owing to the nature of the Internet we cannot guarantee that this website will always be available to users. You should ensure that you have appropriate protection against viruses and other security arrangements in place whilst using the Internet.

3 By accessing our website, you agree not to:

use this website in such a way that disrupts, interferes with or restricts the use of this website by other users; and or reverse engineer, decompile, copy or adapt any software or other code or scripts forming part of this website or attempt to transmit to or via this website any information that contains a virus, worm, trojan or other harmful or disruptive component; and or change, modify, delete, interfere with or misuse data contained on this website. Nothing in these terms of use shall exclude our liability to you for fraudulent misrepresentation by us or our employees or for death or personal injury resulting from our negligence or that of our employees.

4 Our Insurance Intermediary services

Compare Insurants Ltd is authorised and regulated by the Financial Conduct Authority (FCA) as an Approved Representative of Got You Covered Limited. Our register number is 951633.

We act as an introducer to insurance comparison services provided by Seopa Ltd. Please click [here](#) to read their terms and conditions.

5 Our Liability

While we take reasonable steps to ensure that the information contained on our website is accurate, we do not accept any responsibility or liability whatsoever in contract, tort or otherwise for any loss or damage caused by or arising directly or indirectly in connection with any use or reliance on the contents of our website or our quote comparison service except to the extent that such liability cannot be excluded by law.

For insurance intermediary services Compare Insurants and Seopa Ltd. rely on the information you have provided for the quotes obtained from third party providers. Although we hope that the quotes obtained should allow you to identify which providers are most likely to offer you a competitive premium, you should contact these providers directly to obtain an accurate quote. Accordingly, we do not accept responsibility for the accuracy of any quotes displayed to users of our site.

Similarly, we accept no responsibility or liability whatsoever for any loss or damage you may suffer or incur in the event that any financial product you apply for does not meet your requirements or is not suitable for you.

9 Links from third parties

You may create a hypertext link to the homepage of this website at <https://www.compareinsurants.com> provided that such link is not used in a misleading or defamatory context. You may also create links to other pages forming part of the website. We do reserve the right to ask you to remove any links to our site and its pages or files at our own discretion.

10 Links to third party sites

Links to other websites, advertisements for, or references to, other companies mentioned on our website are there for information purposes only. We have no control over and therefore do not accept responsibility for the content or accuracy of information contained within these third party sites, nor for the services offered by third party companies.

11 Intellectual Property

All information, data and copyright material contained on this website, including any trade marks (whether officially registered or unregistered), trade names, brands, logos and devices belong to us or to people whom we have given ownership or permission to use such information data and/or copyright material. You must not use such information or copyright material unless you have written permission from us or the owner to do so.

You may download, print and view extracts from our website for your personal use but must not otherwise copy, reproduce or redistribute any part of our website without our prior written consent. In particular you must not reproduce or exploit any part of our website for commercial gain. All other rights are reserved and users must ask our permission before making any other use of material contained in this website.

12 Ownership

Compareinsurants.com is a trading style of Compare Insurants Limited which has similar ownership connections to Got You Covered Limited. This has no impact on how Compare Insurants is operated or controlled as the companies are completely separate businesses. Since the success of Compare Insuants is based on impartial comparison for our consumers, we do not favour the Got You Covered brand on any of our services - comparison results are listed based on factors such as price and policy features.

13 Governing law

These terms and conditions and your use of our website shall be governed by the laws of Great Britain and you agree to submit to the exclusive jurisdiction of the courts of Great Britain in respect of any dispute in relation to your use of our website.

14 Contacting us

If you have any queries about these terms and conditions, please contact us via our contact us page.

15 Complaints

It is always our intention to provide an exceptional service. However, if you are unhappy with our service please contact us immediately and we will endeavour to provide you with the service you are entitled to. You can contact us by phone: 020 3890 5160, by email: info@compareinsurants.com, or by post: Webb Ellis House, Twickenham TW1 1DS If we are unable to resolve your complaint by close of business on the third working day after receipt, an acknowledgement will be sent no later than 5 working days after receiving your complaint confirming who is dealing with the complaint and when we will expect to respond to you. Within 8 weeks of the date we receive a complaint we will provide you with our final decision. If you remain dissatisfied, you may be eligible to refer the matter to The Financial Ombudsman Service www.financial-ombudsman.org.uk. You can contact The Financial Ombudsman Service by phone: 0800 023 4567 or by post: The Financial Ombudsman Service, Exchange Tower, London E14 9SR.